



ENERGY ASSISTANCE  
FRANCE

# ANNUAL ACTIVITY REPORT 2019





## **EAF - Energy Assistance France**

Annual Activity Report 2019

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# TOWARDS AN UNIVERSAL ACCESS TO MODERN ENERGY

Energy is at the center of development. Without energy, populations are in darkness, essential services, such as clinics and schools, don't work well and companies face challenges that paralyse them. Energy allows investments, innovation and the creation of new sectors that creates jobs and promote economic growth. Access for everyone to reliable energy services, sustainable and affordable is essential as required by the 17 Sustainable Development Goals (SDG). This is a central element in the fight against climate change. Around one billion people in the World live without electricity, while for hundreds of millions of others, their provision of electricity is not sufficient and intermittent. In addition, almost 3 billion people use fossil fuels for cooking or heating, such as wood or other forms like biomass, which contaminate the air inside the building, and also outside causes serious negative effects on the environment.

Even though the result is overwhelming, the situation keeps on progressing at various levels. The worlds energy system is currently facing a major transformation where renewable energy continues to play an essential role in the development of the modern and solid energy system. The outgoing transition is encouraged by the important costs reduction of clean energy. Therefore, at Energy Assistance France we will continue our projects of electrification even though our model will have to be adapted to consider further the training of young people and to promote activities that generate revenues in our targeted countries. This will contribute to the autonomy of the populations.

The goal of Energy Assistance France is to put our competencies and expertise, together with our technical resources, at the service of humanitarian projects which aim to support the populations that do not have access or that have limited access to essential energy services in all of the continents.

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ENERGY  
ASSISTANCE  
FRANCE

## WORDS FROM THE PRESIDENT AND THE VICE-PRESIDENT

2019, A YEAR OF REBOUND, RICH IN PROJECTS...

This year, we have completed nearly all the projects we planned for. We have seen a noticeable increase in the number of females involved as project managers and in other different roles. They represent 27% of all the participants among the 23 projects completed. For security reasons and the promotion of the territorial knowledge, our missions have been focused on five different countries: Ivory Coast, Guinea, Laos, Madagascar and Senegal. The latter country has taken over from Burkina Faso where historically we were very present but which gradually has moved into a dangerous zone.

It was also a remarkable year for the projects carried out in collaboration with vocational and technical high schools. Thus, no less than 7 projects were carried out with young people. In addition, we have laid the groundwork for the realization of a larger project with 3 highschools in Dakar, Nice and Tunis within the framework of North-South cooperation supported by the EUROMED program.

In July 2019 the ENGIE Foundation organized in Nice a gala dedicated to the promotion of this emblematic project set up for a school and a health centre located in Bambaly, in south-eastern Senegal. 40 people, namely the young people, the teachers and our volunteers, were going to meet all in March 2020 in Bambaly. The Covid-19 decided otherwise; It is therefore with regret that this project had to be postponed indefinitely. It will most likely be carried out with new classes to the dismay of the young people who had embarked on this adventure.

We also continued our discussions with FONDEM to build a model for mapping and auditing existing PV installations in Casamance, together with transferring skills to regional training centres which will be responsible for training technicians. These young Senegalese will ensure the installation and maintenance of PV equipment in the south of the country in the future.



Several missions are planned with the help of our Senegalese members and the support of the Africa BU. This Orison model, once operational, can be replicated in other regions of Senegal but also in other countries where Fondem is present.

Safety is our absolute priority. The Board of Directors of our association has decided to encourage the training of our members in first aid measures provided by the Red Cross, and to require that for each mission, at least one of the participants have already taken this training. We have also procured a satellite phone to be able at any time to allow our members on mission to maintain contact with the Group's support services.

Apart from the outstanding effort made by each of our members, we would like to highlight the work accomplished by Borhane to ensure the good day-to-day management of the association, despite a deputy position that remained vacant for more than 4 months.

The year 2020 is full of uncertainties with the challenges brought by the Covid-19. All the missions have been postponed and they will be taking back into planning stage in 2021. Our actions will be oriented this year towards operations in France with other NGOs, and the upskilling of our members with training modules intended to promote knowledge, both in the project management and the operational arenas.

As part of the support measures for nursing staff, we handed over to the Bégin army instruction hospital, located in Ile de France, 980 pairs of protective glasses and handling gloves, as well as jackets, vests and fleeces for the nursing staff in charge of welcoming patients outside. This material was part of the association's stock for a few months, supplied by sponsors. We wish all of our members and their families a safe 2020, and to stay strong and motivated in 2021.



**Eric BASSAC  
& Marie-France ROY**

The three musketeers of hearts...

« After several years of professional life spent together, bonds were created and in 2008 we considered getting involved in the humanitarian field.

In Madagascar we were called "The Three Musketeers».

We have done so many things together, we shared great and difficult times during many of the Energy Assistance France projects and, now, André, you have left us.

You would have liked to continue this adventure but life decided otherwise. We will remember your big heart, your sensitivity and your puns.

Cheers my friend,  
Bernard et Guy



# ENERGY ASSISTANCE FRANCE IN BRIEF...



## SOLIDARITY FOR 14 YEARS

Energy Assistance France (EAF) is a non-profit association, created in 2005 and made up of employees and retirees of the ENGIE Group.



## OUR VALUE

We carry out electrification projects in the fields of health, education and development for populations without access to energy. We put the expertise of our volunteers at the service of the most vulnerable people around the world.

Our projects make it possible to bring together the time for a mission with the Group's employees or retirees from all walks of life and different entities. Field technicians, directors, engineers, support functions (HR, Communications), etc. These volunteers have one thing in common, "Commitment" for a better world, to put their skills at the service of our beneficiaries.



## OUR PROJECTS

EAF typical projects are: Decentralized electricity production (mainly renewable energy). Connection to an isolated community network. Rehabilitation of electrical installations, Expertise and training.



## EA NETWORK



EA is present in 4 countries: France (founded in 2005), Belgium (founded in 2001), Italy (founded in 2011) and Monaco (founded in 2011). EAF operates, particularly, in West Africa, the Far East and Madagascar.

## OUR PARTNERS



For several years, EAF has been involved with technical and professional high schools. In partnership with the "I learn Energy" scheme within the Group, EAF enables high school classes to participate in electrification projects in the field supervised by our volunteers. This year, several high schools were able to support us on our various projects

## SECURITY



In 2019, EAF continues to focus on the conditions of intervention of its volunteers in close collaboration with the Group's security department. Indeed, we are confronted with two main risks which are:

- Safety: risks linked to terrorism, delinquency, etc.
- Health: epidemics, tropical diseases, etc.
- Safety during our interventions: first aid training and the provision of PPE.



# OUR INTERVENTIONS

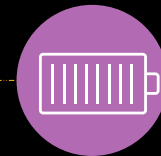
The association covers a full range of activities in the energy field: economic evaluation, technical studies, supply and installation of equipment, practical training and transfer of knowledge.



**APPLICATION**



**STUDIES**



**SUPPLY**



**INSTALLATION**



**TRAINING**



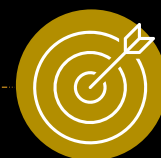
**LOGISTICS**



**TRANSFER OF  
KNOWLEDGE**



**INCOME GENERATING  
ACTIVITIES**



**SUCCESS**



# KEY FIGURES

CUMULATED SINCE EAF INCEPTION



**1 530 171**

Beneficiaries of our projects



**147**

Projects completed in 36 countries



**150**

Members



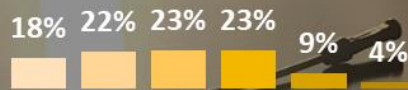
**62% 38%**



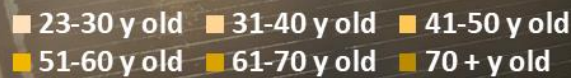
**37**

Volunteers

- **90%** Active collaborators
- **10%** Retired collaborators



- **14** First time volunteers
- **1** local volunteer
- **3** local volunteers



FIGURES YEAR 2019





**53 522**

Hours dedicated to the projects



**2 496**

KWs in power installed / connected



**73% 27%**



**23**

Projects



**5 Countries**

Madagascar, Senegal, Guinea, Ivory Coast and Laos



**106 301**

Beneficiaries

- **13 336** Education
- **92 965** Health

Volunteers  
in Senegal  
in Ivory Coast

# EDUCATION





## OUSSEYNOU DIOP

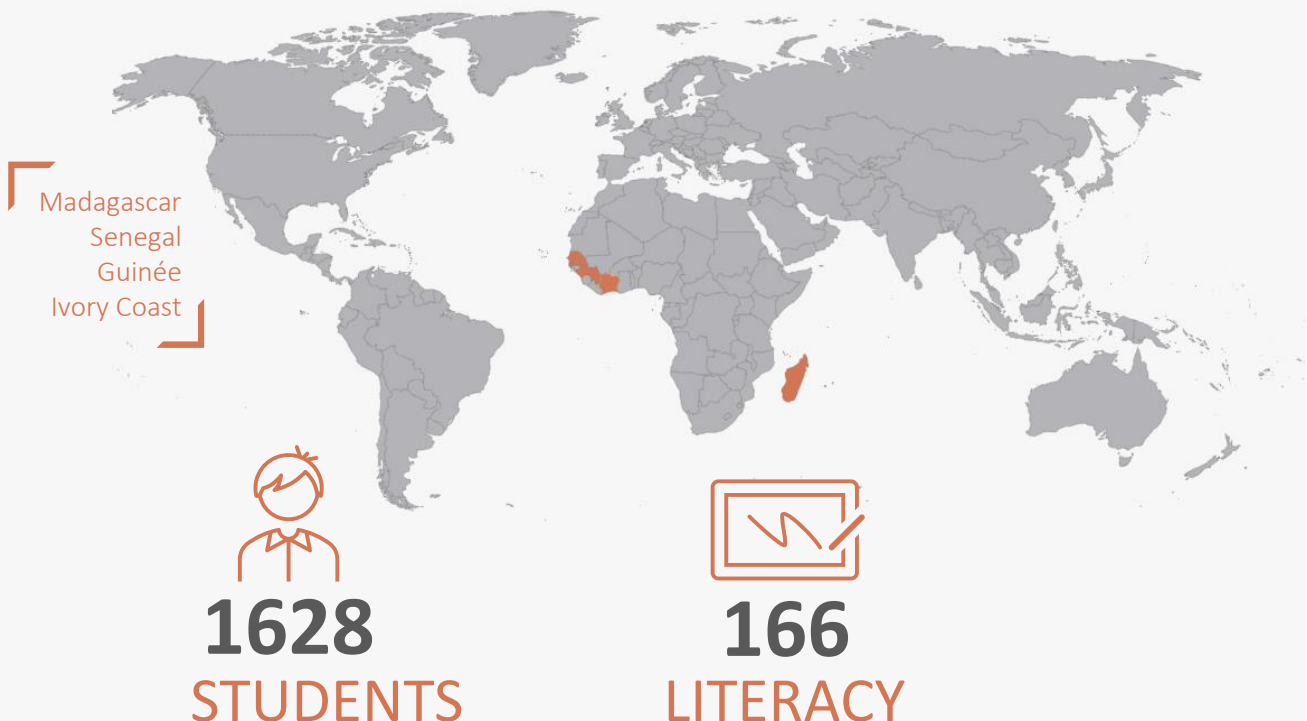
President of the Association Bokk Doxal Sibassor

"Since the electrification of our school by EAF, students have had access to computer literacy. The revisions of the pupils and students of the village continue in the evening. This will have a very positive impact on the training and results of these young people. Our association receives thanks and prayers from the population every day thanks to EAF. Energy Assistance France is now part of Sibassor's history."

**10**   
PROJECTS

**37**   
CLASSES

**4**   
COUNTRIES





**PAULINE SENE**

Head Nurse of Post-Maternity



"The electrification of the Post Office and the Maternity ward has made possible to strengthen the security by the exterior lighting. Also by facilitating access at all times, vaccines are now safe. Care and childbirth are no longer done in the dark or by candlelight. We are happy and proud of the improvement in health services for our populations, thanks to Energy Assistance France. "

**11** 

**PROJECTS**

**28** 

**VOLUNTEERS**

**4** 

**COUNTRIES**



**134**

**CHILDBIRTH**/MONTH



**4766**

**CONSULTATIONS**

/MONTH



# HEALTH









# OUR ACHIEVEMENTS 2019



♥ HEALTH 🏫 EDUCATION



## [EAF013]

# ELECTRIFICATION OF A SCHOOL AND COMMUNITY BUILDINGS

4 projects completed with the Association HORIZONS SAHEL and the Denis Papin in ROMORANTIN Technical Highschool.



- A health centre: 310 consultations / month + 10 deliveries / month.
- A health checkpoint : 150 consultations / month.

**5640 beneficiaries**



- A school of: 5 classes + 321 students.
- A school of: 3 classes +75 students.

**1445 beneficiaries**



From March 22 to April 2, 2019, in total 308 hours of work.



About 5.6 KW of installed power in the 4 projects.



4 volunteers involved

- Hugues MENISSIER (ENGIE INEO)
- Rémi LUCAS (ENGIE COFELY)
- Violetta MARTIN (ENGIE INEO)
- Serine NEFZI (ENGIE COFELY)



Senegal, Department of Thiès, site located 120 km south-east of Dakar.

## [EAF007] ELECTRIFICATION OF TWO HEALTH CENTRES

2 projects completed with the association VOZAMA.

○ A health center in AMBALAMHASOA: 370 outpatient consultations / month + 28 deliveries / month.



○ A health center in MITONGOA: 326 outpatient consultations / month + 21 deliveries / month.

**13940 beneficiaires**



From 02 to 15 June 2019, i.e. 364 hours of work



About 2.8 KW of installed power in the 2 projects.



4 volunteers involved:

- Jérôme FOURNET (ENGIE COFELY)
- Anne ROCHON (ENGIE)
- Jean Luc BAZABAS (ENGIE COFELY)
- Vincent RENAUD (ENGIE COFELY)



Madagascar, H. Matsiatra, Ambalamahasoa and Mitongoa region, located 60 km South-East of Fianarantsoa



## [EAF015] ELECTRIFICATION OF A HEALTH CENTRE

1 project completed with the association ESPERANCE MARIANINA.

- A health center: 350 outpatient consultations / month + 40 deliveries / month.
- The 7000 inhabitants of the surrounding villages benefit from the services of this health center.



**11684 beneficiaires**



From 09 to 30 May 2019, i.e. 356 working hours.



About 2 KW of installed power in this project.

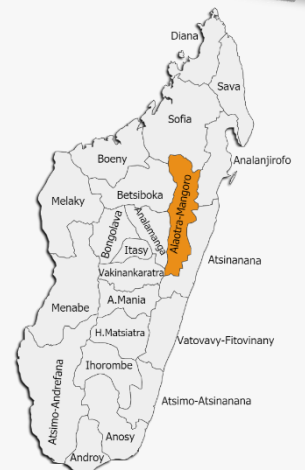


5 volunteers

- Eric CAPDEVILLE (Retiree)
- Ghizlane AAKAR (ENGIE)
- Lucie INCARDONA (ENGIE COFELY)
- Laurent BAZIN (ENGIE COFELY)
- Gérard FERRERE (Retiree)



Madagascar,  
Alaoatra-Mangoro  
region,  
Ilafy, located  
270 km north-  
east of  
Antananarivo.





# [EAF016] ELECTRICAL UPGRADE ON A HEALTH CENTRE

1 project completed with the association ESPERANCE MARIANINA.

○ Installation of batteries in a health center: 450 outpatient consultations / month.



○ 1000 diabetic beneficiaries.

**6400 beneficiaires**



From May 30 to June 21, 2019, i.e. 260 hours of work.



About 2 KW of installed power in this project.



5 volunteers

- Eric CAPDEVILLE (Retiree)
- Ghizlane AAKAR (ENGIE)
- Lucie INCARDONA (ENGIE COFELY)
- Laurent BAZIN (ENGIE COFELY)
- Gérard FERRERE (Retiree)



Madagascar, Alaotra-Mangoro region, Site located 270 km north-east of Antananarivo.





« AFTER EACH MISSION, THE ONLY WISH I  
HAVE IS TO GO BACK» ERIC C.

«We are used to having light at the push of a button, but this is far from normal for many people. Providing electricity on treatment rooms, childbirth health centres, allowing middle school students to continue working in the evening, or creating a light point in a village, a common room, a market hall, helps forge a social bond between people. For years I saw building services only from a margin or profitability perspective, but here my only drive are their smiles, thanks and buckets of gratitude.»



« I DID GO TO GIVE, I RECEIVED ! » MÉLANIE DE V.



“I participated in my first mission with EAF in December 2019 in Laos. We electrified a dispensary as well as its annex intended for the families of the sick. There was a woman who was preparing to give life to Bang Fang Than Gnai and thanks to this project she had a chance to give birth in a suitable place and close to her home. I hope everything went well... and that's it. Big thanks to EAF and our mission team for this opportunity. »



## [EAF484] ELECTRIFICATION OF TONYA SCHOOL AND WALIA HEALTH CENTER

2 projects funded by the ENGIE Foundation under the agreement signed with the Orange Foundation.



A health center: 350 consultations / month + 25 deliveries / month.

4 nursing staff.

**6116 beneficiaries**



A school of: 3 classes + 150 students.

3 teachers.

**2068 beneficiaries**



From 04 to 17 August 2019, 364 hours of work.



About 2.8 KW of installed power in the 2 projects.



4 volunteers

- Christelle MACHET (ENGIE GREEN)
- David GUILLAUME (ENGIE INEO)
- Khaled ABDOU M. (ENGIE COFELY)
- Philippe LOUISOR (ENGIE INEO)



Guinea Conakry, Faranah Region, Tonya and Walia, Located 140 km northwest of Conakry.

## [EAF011] ELECTRIFICATION OF A HEALTH CENTER, A FIREPLACE, THE SISTER'S HOUSE AND THE ADMINISTRATIVE BUILDING

3 projects carried out with the NETWORK OF SOLIDARITY ENTREPRENEURS.



- A health center: 360 consultations / month.
- 1 nurse.

**9315 beneficiaries**



- A home: 6 students.
- The sisters' house: 6 nuns.
- Administrative buildings: 6 nuns.

**6 beneficiaries**



From 06 to 18 October 2019, i.e. 336 hours of work.



About 4.2 KW of installed power in the 3 projects.



4 volunteers

- Guy PEDRON (Retiree)
- Bernard LAMOUR (Retiree)
- LAURE VINCOTTE (ENGIE)
- Hedi MELLEKH (ENGIE TEKSIAL)



Madagascar, Region H. Matsiatra, Sevaina, located at 65 km by Fianarantsoa.




## [EAF012] RENOVATION OF THE PV INSTALLATION OF THE COMMUNITY OF SISTERS AND EXTENSION TO THE HIGHSCHOOL


2 projects for the Community of Ursuline Sisters, daughters of Mary Immaculate, carried out in collaboration with the NETWORK OF SOLIDARITY ENTREPRENEURS.

- Renovation of the PV installation of the Sisters' House: 6 nuns.
- Extension of the facility to the Highschool : 10 classes + 400 students.

7958 beneficiaries




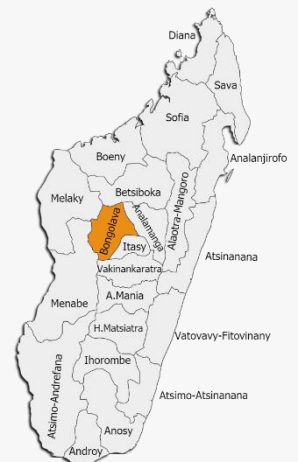
 From October 17 to 25, 2019, i.e. 265 hours of work.

 About 2.8 KW of installed power in the 2 projects.

 4 volunteers

- Nicolas MESLET (ENGIE COFELY)
- Guy PEDRON (Retiree)
- Bernard LAMOUR (Retiree)
- David MEHEUST (ENGIE COFELY)

 Madagascar, Bongolava region, Ambalanirana, Located 160 kms west of Antananarivo.





## [EAF018] ELECTRIFICATION OF TWO SCHOOLS IN BROUSSE

2 projects carried out in collaboration with the association CATHOLIC CHURCH OF THE DIOCESE OF GANGOA.



- Agbehi public primary school in the bush - Toumodi: 3 classes + 202 students.
- Koffikro - Ouragahio public primary school: 6 classes + 250 students.

801 beneficiaries



From November 17 to 29, 2019, i.e. 504 hours of work.



About 2.8 KW of installed power in the 2 projects.



6 volunteers

- Olivier BOUCHES (ENGIE COFELY)
- Pauline RAVEAU (ENGIE COFELY)
- Julien MAMERT (ENGIE COFELY)
- 3 volunteers from the African BU (ENGIE TIERI)



Ivory Coast, Béliér and Gôh, Toumodi and Ouragahio regions.



**« AN ENRICHING EXPERIENCE, A HUMAN ADVENTURE, A JOURNEY OUT OF TIME... » PAULINE R.**

« The 10 days we spent there were intense, physically but above all, transformational. The warm welcome from the villagers, the moments of discussion and sharing with the inhabitants during our participatory workcamps where we learned so much from each other. And this always with the sound of the laughter of the children. So many memories that remain engraved. The most beautiful call to simplicity, humility and brotherhood. Can't wait for the next one! »

A man wearing a white t-shirt, black shorts, a black baseball cap, and safety glasses is bent over, using a red power drill on a concrete surface. He is standing on a concrete walkway next to a wooden post. The background shows a dirt area and some trees. The entire image is framed by a dashed yellow border.

« FEELING OF PRIDE »  
DAVID M.

«My first mission was an extraordinary experience with a lot of memories and feelings that are not easy to express. A project that allows us to put into perspective and question our ways of consuming and living. I have given a lot in 20 years in the fire department and I don't think I have experienced the same feeling of pride as during these 10 days. If I am asked if I am ready to go back, it will be with a big YES.»



## [EAF019] ELECTRIFICATION OF A SCHOOL AND TWO HEALTH CENTERS

3 projects carried out in collaboration with JALE and L2onard de Vinci College of Antibes.



- Sibassor Health center: 1800 consultations/month + 35 deliveries/month.
- Ngolothie Health center: 300 consultations/month.

**29608 beneficiaries**



- Diomkhel School: 7 classes + 230 students.
- 7 teachers.

**1061 beneficiaries**



From 23 November to 07 December 2019, i.e. 1 666 hours of work.



About 4,2 KW of installed power in the 3 projects.



5 volunteers

- Patrick MBAMU (GRDF)
- Yoann MAUDET (ENGIE NextFlex)
- Laurent BAZIN (ENGIE INEO)
- Magueye SALL (ENGIE DAKAR)
- Marion GILIBERT (JALE)



Senegal, Region of Kaolack, Ngolothie, Sibassor and Diomkhel, located 200 km South-East of Dakar.

# [EAF020] BAN FANG THAN GNAI HEALTH CENTER NETWORK CONNECTION

1 project carried out in collaboration with the association ADV Laos.

○ The new Ban Fang Than Gnai health center.



○ This center welcomes patients from the 13 surrounding villages.

**10256 beneficiaries**



From November 28 to December 10, 2019, i.e. 420 hours of work.



About 1.4 KW of installed power in this project.



4 volunteers

- Jérôme FOURNET (ENGIE COFELY)
- Mélanie DE VILLELE (ENGIE BtoC)
- Hugues MENISSIER (ENGIE INEO)
- Robert MARTINAL (Retiree)



Laos, Region Salavan, Ban Fang Than Gnai, Located 60km north of Pakse.





**« THIS ADVENTURE WAS THE MOST MEMORABLE OF ALL MY LIFE » HÉDI M.**

« In October 2019, I participated in my first humanitarian mission with EAF in Madagascar. This 15-day adventure was the most memorable of my life. What I remember above all is the fact of sharing, of giving, without expecting anything in return ... to finally realize that we receive even more! This first experience will not be the last, I am ready and motivated to go on a mission again... »



## [EAF272] PROVIDE SUPPORT AND EXPERTISE

Support mission with the provision of expertise:

- Electrification project of a village made up of 100 households by a solar power plant
- Funding from the ENGIE Foundation



From 02 to 15 June 2019, i.e. 182 hours of work.



2 volunteers

- Anne GERSET(Retiree)
- Pierre MOENCH (Laborelec)



Bangladesh,  
Regions of Bongolava  
and H.Matsiatra.



## [EAF-11-12] EVALUATION MISSION + AGING REPORT ON ONE OF OUR PROJECTS

Evaluation mission in Sevaina Fianarantsoa:

- Electrification project:
- a health center,
- schools,
- boarding school
- and a farm (see EAF 011)

Assessment mission to Ambalanirana:

- Project to carry out with the help of an expertise on an existing installation
- Request to install a solar water pump for a well (see EAF 012).



From June 02 to 15, 2019, i.e. 182 hours of work.



2 volunteers

- Bernard LAMOUR (Retiree)
- Guy PEDRON (Retiree)

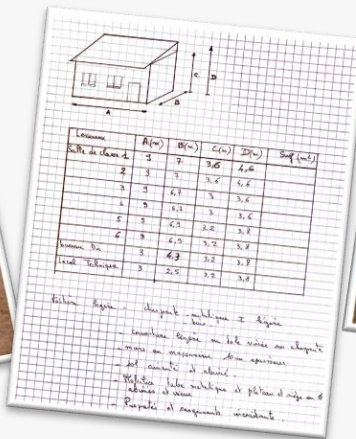


Madagascar,  
Regions of  
Bongolava and  
H.Matsiatra.



## [EAF021] EVALUATION MISSION IN SENEGAL

- Site visit and inventory for the next missions:
- JALE: Kaolack Province:
  - Electrification of Ngolothie school, Diomkhel health center (actually Ngolothie Health center and Diomkhel school)
  - and securing the electricity supply to the health center - Maternity of Sibassor (see project EAF 019)
- Bambaly - EUROMED: Collaboration France - Tunisia - Senegal, Province of Kaffrine:
  - Electrification of the primary school (6 classes, 270 students)
  - and the Ndiao Bambaly health post (60 patients per day and 30 deliveries per month) (see project EAF 021).
- Meeting with ENGIE representatives in Dakar to do prospecting for suppliers



From 24 to 31 August 2019, 98 hours of work.



2 volunteers

- Philippe RUEF (Retiree)
- Borhane MZITA (EAF)



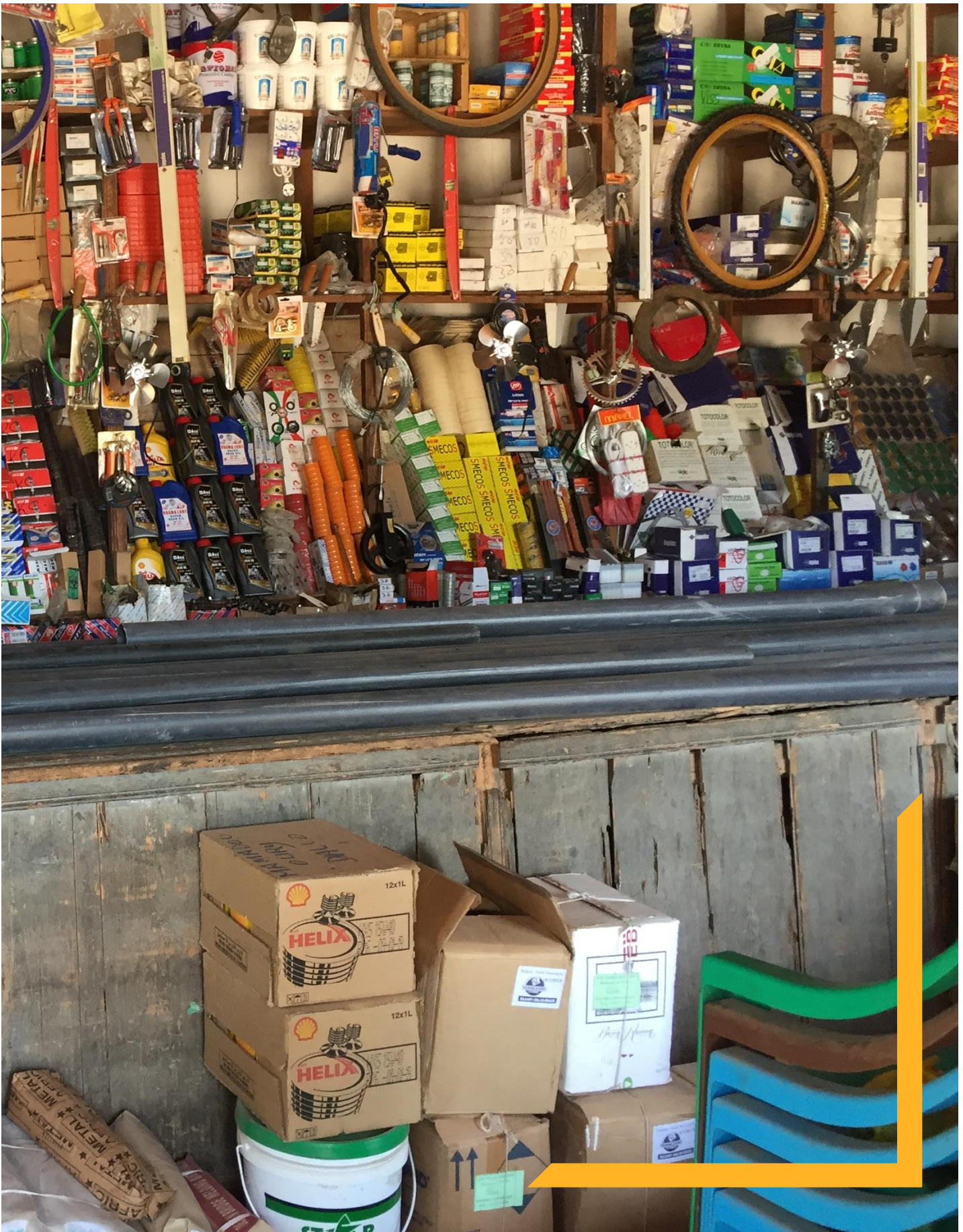
Senegal, Provinces of Kaolack and Sédhiou.





# BALANCE SHEET FINANCIAL





# BALANCE SHEET FINANCIAL

	ACTUAL 2018	ACTUAL 2019	BUDGET 2020
<b>INCOME</b>			
Previous year report	190 713	356 986	422 310
DRES grant	210 000	210 000	210 000
Individual donations and contributions	5 242	4 534	
ENGIE Cofely grant	25 000		4 000
ENGIE Grant - Finance Award		10 000	
Donations from Morbihan Energies	6 865	1 903	
<b>TOTAL Income</b>	<b>437 821</b>	<b>583 423</b>	<b>636 310</b>
<b>EXPENSES</b>			
<b>A - Operation</b>			
Operation	8 266	9 350	11 900
<b>TOTAL A :</b>	<b>8 266</b>	<b>9 350</b>	<b>11 900</b>
<b>B –Finished projects</b>			
Finished projects	72 568	141 764	
<b>TOTAL B :</b>	<b>72 568</b>	<b>141 764</b>	<b>0</b>
<b>C –Ongoing Projects</b>			
On-going and finalized Projects		10 000	45 000
Mission Bambaly (Euromed) - Senegal			58 000
Mission Lyliessam - Madagascar			18 000
Mission Akamasoa (Padre Pedro) - Madagascar			20 000
Mission Makthar (Audit) - Tunisia			5 000
Mission Audit des installations - Madagascar			10 000
Mission Orison (Fondem) - Senegal			30 000
Red Cross training - France			2 000
Mission at Goka village - Togo			20 000
Mission Zazakely - Madagascar			18 000
Mission Energie Solidaire (Axima-MediaJeunesse)			25 000
Mission Ambositra - Madagascar			18 000
Mission Vakinankaratra (VDE) - Madagascar			30 000
Mission Waliya - Guinea			25 000
Mission Loukanga (Fonda. and Yann AB) - CDR			40 000
<b>Total C :</b>	<b>0</b>	<b>10 000</b>	<b>364 000</b>
<b>TOTAL expenses (A+B+C)</b>	<b>80 834</b>	<b>161 114</b>	<b>375 900</b>
<b>Balance</b>	<b>356 986</b>	<b>422 310</b>	<b>260 410</b>







## INTERVIEW WITH

### BORHANE MZITA

Operational Manager of EAF

*2019 has been a good year. Thanks to the work of our volunteers, we have once again contributed to improving the daily lives of tens of thousands of people.*

**What is your approach capture the attention of your beneficiaries and involve them in your projects?**

Making EAFs projects their own projects by the beneficiaries is an essential point, which is why we involve stakeholders in all phases of implementation (definition of needs, sizing, logistics, execution of works, training) of our projects. -beyond the technical aspects. Our achievements should promote the economic development of the most vulnerable populations and strengthen their empowerment through the systematic integration of Income Generating Activities into projects. Furthermore, we cannot speak about Autonomy and Sustainability without mentioning Training, this is an essential point. This is why we make sure to train at least two people during each of our missions in the maintenance of the installations. Often these same people collaborate in the completion of the work with our teams, which then allows them to enhance their experience and sometimes become recognized installers in the surrounding villages.

**What are your priorities in relation to security? Do you have specific safety plans to each mission, which guarantee the physical integrity of your volunteers as well as the smooth running of the work sites?**

The physical integrity of our volunteers is our top priority. Before each mission, we systematically ask the opinion of the ENGIE Group Security Department. Together with other sources they provide us with feedback on the Safety and Health aspects of the project. These are the elements that allow us to validate or not the departure on mission. .

But as zero risk unfortunately does not exist and we often go to remote areas, we decided in 2018 to train our volunteers in basic first aid training (PSC1). Each team is made up of at least one trained person. We also have a satellite phone which allows us to stay in touch with our teams at all times, especially in isolated areas. Finally, we must maintain our vigilance on the safety of our work sites.

**Can employees and retirees of the ENGIE Group outside of France can join your association and thus participate in your missions?**

This year, with the Board of Directors, we validated the possibility of allowing employees living abroad to join us. We discovered this enthusiasm especially with our colleagues based in Senegal and Ivory Coast. The contribution of our local volunteers is very valuable, due to their proximity to the field and to the beneficiaries as well as their mastery of local logistics.

**What is the proportion of women who participate in the mission? Should they have technical skills?**

In 2019, 27% of our volunteers who left on mission were women, the highest number since our creation, but we can still do better to improve gender parity. At EAF we have long been convinced that men and women are equal on the construction site, even if our jobs are traditionally male. We try to break down its barriers and prejudices by explaining to our female colleagues that they are also capable. 80% of the tasks carried out in missions are within everyone's reach.

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PERMANENT TEAM



# AKNOWLEDGEMENTS





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Ghizlane AAKAR, Khaled ABDOU MOUMOUNI, Boubaker ADJAL, Abdellatif AIT ABDELLAH , Yannick ALBUCHER, Chaahir ALLAOU, Christine ALLEMAND, Amélie AUBIN, Annie AUDEBERT, François BAILLIET, Abdelhali BARDANE, Eric BASSAC, Jean-Luc BAZABAS, Laurent BAZIN, Régis BELI, François BELLIER, Daniel BENOIT, Marie-Laurence BERLIOZ, Nicolas BESSAGNET, Abdelkader BEZZEKHAMI, Sylvie BLAISE, Tiffany BLONDEEL, Erwan BOENNEC, Olivier BOUCHES, Mohamed BOUJIBAR, Emilie BONNEFOI, Myriam BOULBES, Marie-Caroline CABROL, Eric CAPDEVILLE, Bertrand CHANTREAU, Delphine CHEA, Yves COTTEN, Philippe COURTES, Mélanie DE VILLELE, Bruno DEPUY, Olga DESCLOS, Suzanne DI MICHELE, Claire DU COLOMBIER, Julio DIAZ, Francisco DUQUE, Sandrine EMIEL, Alix ENGELHARD, Michel EON, Modou FALL, Aia FERRER, Gérard FERRERE, Pierre FETTU, Isabelle FONDIMARE, Jérôme FOURNET, Mehdi GANA, Adrien GANGAROSSA, Aymen GASMI, Guillaume GAUVAUD, Anne GERSET, Jean-Luc GOULLENCOURT, Soumaya GRAINE, Eric GRIMONPREZ, Antony GROSSER-GERARD, David GUILLAUME, Julia HAMD, Romuald HERBLOT, Olivier HEROUT, Idris IBRAHIMA, Lucie INCARDONA, Etienne JACOLIN, Luc JACQUEMARD, Zainab JEMO, Josiane JOSSE, André KERMORVANT, Mathieu KERMORVANT, Eric KOZIOL, Lucile LAGARRIGUE, Frédéric LALAU, Mehdi LAOUEDJ, Bruno LAMBINET, Bernard LAMOUR, Michel LAMOUR, Emilie LEGRAND-LOPEZ, Fabien LETERRIER, Jean-Marc LONGO, Philippe LOUISOR, Rémi LUCAS, Patricia LULLIEN, Christelle MACHET, Alexandre MAINGUENAUD, Marie-Anne MALDINEY, Julien MAMERT, Aurore MARTIN, Violetta MARTIN ANUSZKIEWICZ, Robert MARTINAL, Sylvain MATHIOT, Yann MAUDET, Carline MAUGY, Patrick M'BAMU, Vincent MEEUWIS, David MEHEUST, Hédi MELLEKH, Hugues MENISSIER, Nicolas MESLET, Pierre MOENCH, Jean-Pierre MONEGER, Alan MOREL, Max MOULIN, Borhane MZITA, Kim N'GUYEN, Salma OUACHCHAM, Leila OUIRYEMMI, Guy PAGANELLI, Guy PEDRON, Sandra PESSAH, Christian PHILIPON, Elisabete PIERRE, Victoria POLOVINKINA, Gatién POIRRIER, Juliette PROMELLE, Fabrice PUYLAURENT, Serge RAFALOVITCH, Pauline RAVEAU, Vincent RENAUD, Martine RIGAL-DUPONT, Damira RIPERT, Jean-Loup ROCH, Anne ROCHON, Anne ROTSCI, Delphine ROUSSEL, Marie-France ROY, Philippe RUEF, Christelle SIMOTHE, Joël TAILLARDAS, Stéphane TATARD, Jean-Ronald TERTULIEN, Gaetan TEXIER, Patricia THAMON, Houleye THIAM, Sylvain THIEBAUT, Gérald TISSERANT, Natacha VEILLANT et Laure VINCOTTE.

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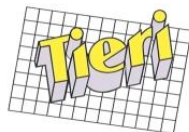
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